



CSG INTERCONNECT

TAKE CONTROL OF YOUR BUSINESS-TO-BUSINESS INTERACTIONS



The world of communications is changing, faster than it ever has before. New technologies and competitors are impacting relationships with strategic partners. While inter-carrier call traffic is a huge contributor to operator costs and revenues, partner-dependent services, such as third-party video content, apps and embedded communications, increase service and partner opportunities for operators.

Partner management continues to be a vital part of your business. Inaccurate billing, lengthy disputes and fraud can all result in denied or delayed revenue, with a real impact on profit and cash flow. CSG Interconnect provides complete operational and financial control of your business-to-business interactions to maximize revenue and grow relationships with strategic partners.

ENABLING NEW CONNECTIONS

CSG Interconnect lets you bill and settle with external business entities, with other operators, and with an increasingly wide range of commercial organizations.

As operators start to engage in joint propositions to offer telematics, logistics, mobile health or other Internet of Things (IoT) applications, new types of partners, such as automotive companies, retail outlets, government agencies, systems integrators, advanced equipment manufacturers, and other large enterprises are gaining relevance as potential wholesale partners for network operators.

Recent enhancements reinforce CSG Interconnect's credibility as a "digital service enabler." Robust dispute management and credit management are of vital importance as less credit-proven organizations join the ranks of potential partners, alongside the financially secure PTTs with which operators formerly engaged.

TAILORING THE SOLUTION TO YOU

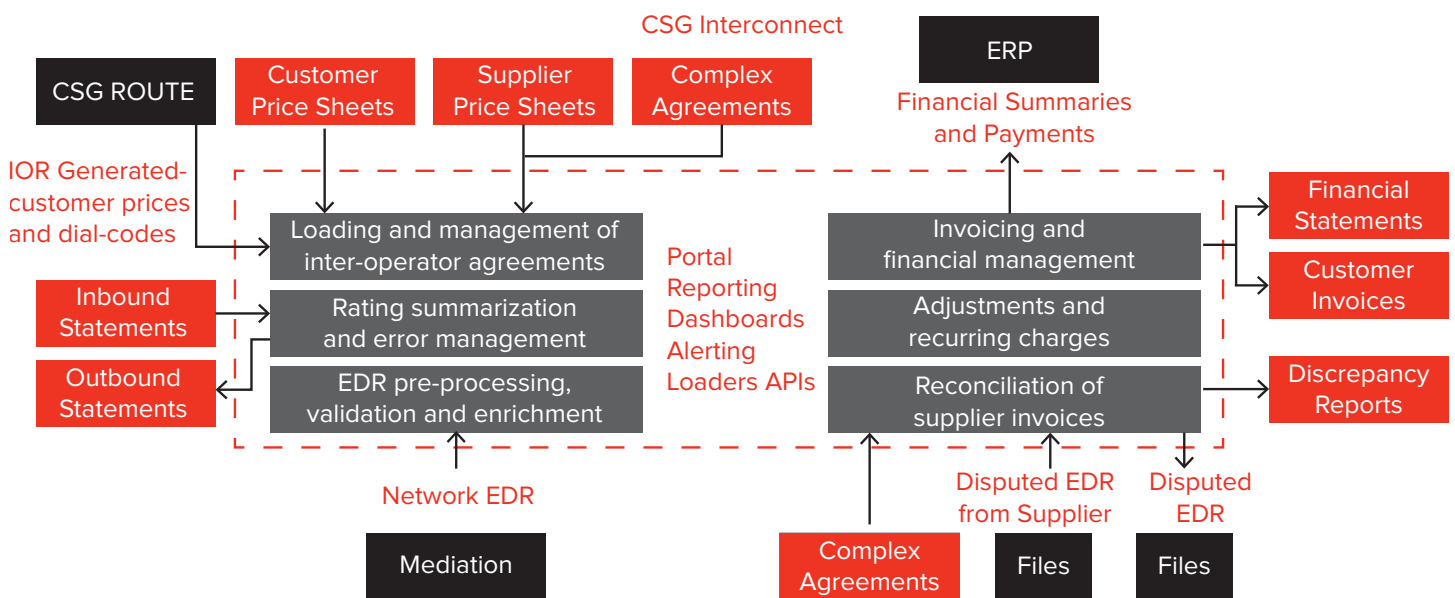
CSG Interconnect is a modular solution, consisting of pre-integrated components which can be assembled and further tailored to meet your specific requirements. The solution can be delivered as licensed software, SaaS, or as a managed service.



CSG Interconnect's core functionality includes volume based and enhanced rating features, international (ITU) settlement capability, and country-specific reference data loaders. Optional add-on functions include:

- Partner Management self-care UI for onboarding, partner product catalog, viewing and managing documents / invoices and reporting
- Contract management, including automated rate sheet loading
- Financial management, including management and application of tax structures, flexible invoice generation and ERP interfacing
- Recurring and other non-transactional charging
- Billing and traffic reconciliation, from aggregated to event record level
- Cost Invoice reconciliation and dispute management workflow
- Credit management, including monitoring of pre-pay agreements, credit limits, and disconnections

CSG INTERCONNECT





TAKING CARE OF BUSINESS

CSG Interconnect is the world's leading wholesale and interconnect billing product, used by over 150 operators worldwide. Interconnect is a carrier-class product, functionally comprehensive and offering the performance required for today's very high-volume transaction processing. Provided either as customer-configurable licensed software, as software as a service (SaaS) or as a managed service, Interconnect is usable by carriers from start-ups to tier one. Talk to our experts about interconnection and learn how you take complete control of your business-to-business interactions.

INTERCONNECT OPERATIONAL BENEFITS

Interconnect reduces operational costs with support for Linux servers, virtual environments and Cloud platforms. The solution is easily configured to deal with new inputs, outputs, partners and services, shortening the time it takes to deploy new products and service offerings.

INTERCONNECT FEATURES & OPERATIONS

The CSG Interconnect Solution offers:

- Support for isolated security management
- A full audit and administration layer
- Bulk reference data management Convergent rating, for content services, inter-carrier billing and roaming
- Automated re-pricing, record/file undo and reprocessing

- Comprehensive error management support
- Discounts, special charges and adjustment support
- Individual and summary-level record storage (e.g. at daily and financial billing period level)
- Multiple franchise (business unit) support
- Multi-partner revenue sharing
- Automated integration with industry leading mediation systems and financial (ERP) systems

CSG INTERCONNECT FUNCTIONS

- Volume-Based Rating
- Enhanced Rating and Error Management
- International Settlement
- Agreement Loading
- Contract Management
- Financial Management
- Adjustments and Recurring Charges
- Automated Invoice Reconciliation
- Credit Management
- Dispute Management
- EDR Pre-Processing



CLEAR ROI

CSG helped Telefónica Venezuela streamline their partner reconciliation, to support rapid business growth. By implementing the Interconnect solution to manage interconnect traffic, the carrier benefitted from:

- 8 million additional billed minutes, worth over \$850,000
- 119 percent increase in interconnect agreements identified, accounting for \$540,000 additional traffic value
- \$7 million additional recovered revenue derived from gap analysis

ABOUT CSG

CSG is a leader in innovative customer engagement, revenue management and payments solutions that make ordinary customer experiences extraordinary. Our cloud-first architecture and customer-obsessed mindset help companies around the world launch new digital services, expand into new markets, and create dynamic experiences that capture new customers and build brand loyalty. For nearly 40 years, CSG's technologies and people have helped some of the world's most recognizable brands solve their toughest business challenges and evolve to meet the demands of today's digital economy with future-ready solutions that drive exceptional customer experiences. With 5,000 employees in over 20 countries, CSG is the trusted technology provider for leading global brands in telecommunications, retail, financial services, and healthcare. Our solutions deliver real-world outcomes to more than 900 customers in over 120 countries.

To learn more, visit our website at csgi.com and connect with us on [LinkedIn](#) and [Twitter](#).